



TeamConnect[®] Service of Process Manager



Reduce costly manual operations for Service of Process retrieval.

TeamConnect interfaces with your Service of Process to ensure that all legal notices are immediately processed and automatically routed to the appropriate in-house and outside counsel. Service of Process management provides tighter control over your legal work through accurate data capture and timely retrievals.

Eliminate inefficient processes

With this product, TeamConnect's centralized matter management portal automatically manages your incoming Service of Process to deliver a number of operational benefits including:

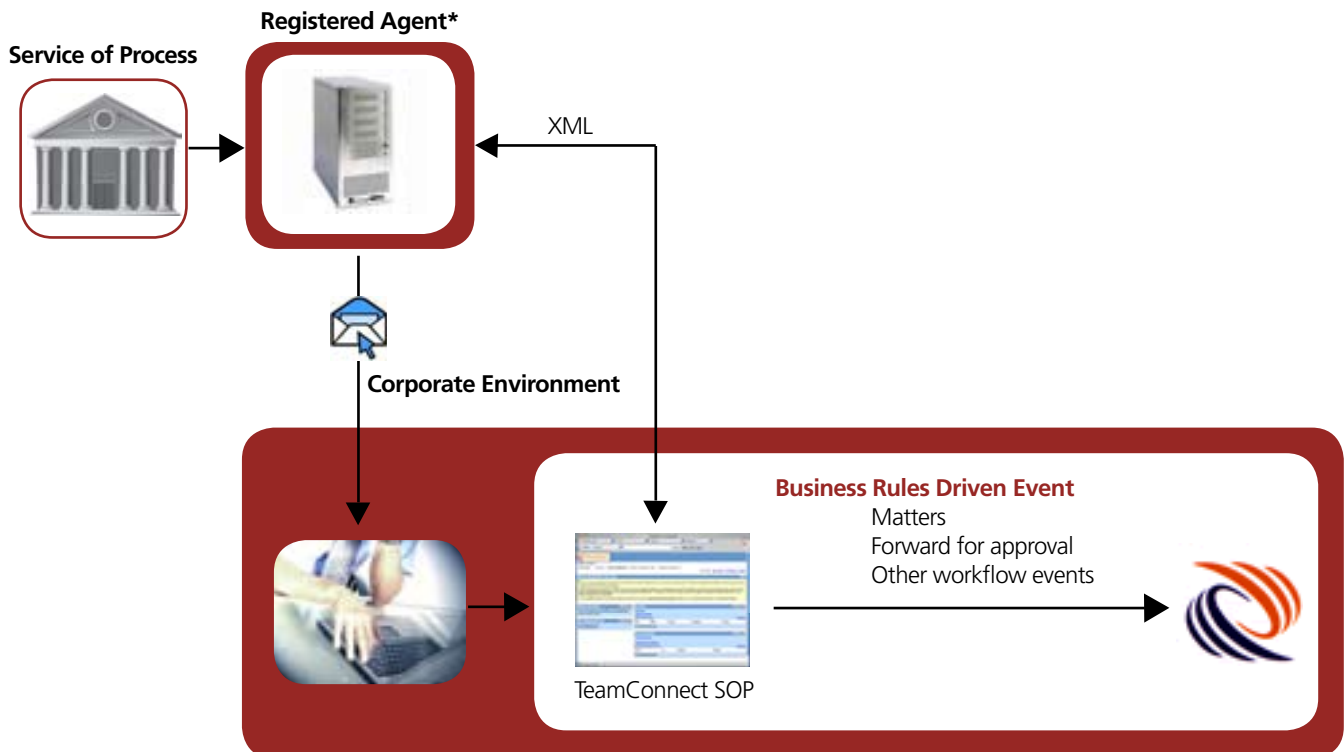
- ▶ Reduced cost-prohibitive and labor-intensive processes.
- ▶ Efficient uploading of scanned court documents.
- ▶ Highly customized ability to map captured fields into client-specific matter records.
- ▶ Freedom from SOP vendor-specificity.

Improve response times and service delivery

TeamConnect's Service of Process Manager helps your legal team optimize performance with the immediate retrieval and automatic routing of legal notices from the registered agent of choice. This offering includes:

- ▶ Anytime access to accurate SOP retrievals.
- ▶ Home page display of pending Service of Process information.
- ▶ Efficient creation of new matters in TeamConnect as necessary, populated with SOP information.
- ▶ CheckSum for parity check.
- ▶ Email notifications to avoid judgment defaults.
- ▶ Complete audit trails.

Service of Process Event Flow



* The current version supports XML feed from CSC (Corporation Service Company) and CT (a Wolters Kluwer company).